Enroll a Member



This quick guide shows you (as a personnel contact for a participating employer) how to enroll a member. To begin the enrollment, use the information provided on the completed membership application. For optional members, you will also need to upload the application to *Retirement Online*. Only applications in Portable Document Formats (PDFs) already saved on your device can be uploaded to *Retirement Online* at time of enrollment.

Step	Action
1	On your Retirement Online Account Homepage, click the Access Enrollment Dashboard button. Access Enrollment Dashboard
2	The Enter Employer Details page will appear.
3	Next to the Location Code field, click the Look Up Location Code icon. \bigcirc
4	The Look Up Location Code pop-up will appear.
5	Click the appropriate Location Code link.
6	The Enter Employer Details page will appear.
7	Click the Look Up Retirement System icon next to the Retirement System field.
8	The Look Up Retirement System pop-up will appear. You will have a choice between ERS (Employees' Retirement System) and PFRS (Police and Fire Retirement System).
9	Click the appropriate Business Unit link.
10	The Enter Employer Details page will appear.
11	Click the Next button. Next
12	The Enter Personal Information page will appear.
13	If applicable, select the Name Prefix drop-down to choose the employee's name prefix.
14	Select an option from the list.

1

Step	Action
15	Click in the First Name field.
16	Enter the employee's first name.
17	Click in the Last Name field.
18	Enter the employee's last name.
19	Click in the Date of Birth field.
20	Enter the employee's date of birth. Please use the format MM/DD/YYYY.
21	Use the Sex drop-down to select the employee's sex. Unknown
22	Select an option from the list.
23	Click in the SSN field.
24	Enter the employee's Social Security number.
25	Click in the Address Line 1 field.
26	Enter the employee's address listed on the application.
27	Click in the City field.
28	Enter the employee's city.
29	Click in the State field.
30	Enter the employee's state. Please use the two-letter state abbreviation.
31	Click in the Postal Code field.

Step	Action
32	Enter the employee's ZIP Code. Within Retirement Online, Postal Code refers to your ZIP Code for US addresses.
33	Click the Next button. Next
34	A Message pop-up will appear. It will present the address in the format used by the United States Postal Service (USPS) for your approval. If you click Yes , <i>Retirement Online</i> will update the address to the suggested USPS version. If you click No , the address will stay as entered. Either selection will bring you to the next step.
35	Click an option.
36	The Enter Job Information page will appear.
37	Click in the Hire Date field.
38	Enter the employee's hire date. This is the date the employee began their employment. Please use the format MM/DD/YYYY.
39	For optional members, the Date of Full-Time Permanent Appointmen t field will be left blank. (This field will only display for ERS members.)
40	Click the Look Up Job Code icon next to the Job Code field.
41	The Look Up Job Code pop-up will appear. All job codes associated with the Retirement System that you selected earlier — in this example, ERS — will appear. Scroll Down if you need to, and click the Job Code link associated with the employee's position.
42	Click the Job Code link.
43	Select the Regular/Temporary drop-down to choose the employee's type of work.
44	Select an option from the list.
45	Select the Full/Part Time drop-down field to choose the employee's schedule type.
46	Select an option from the list.

Step	Action
47	Employee Classification refers to the length and/or duration of the employee's work year. Select the Employee Classification drop-down field to choose the employee's classification.
48	Select an option from the list.
49	Select the Payroll Frequency drop-down to choose the frequency of payment.
50	Select an option from the list.
51	Click in the Standard Work Day field.
52	Enter the employee's standard work day.
53	Click in the Projected Annualized Wage field.
54	Enter the employee's projected annualized wage.
55	Click in the Annual Compensation Rate field. (This field will only display for PFRS members.)
56	Enter the employee's annual compensation rate.
57	Once you've completed the required fields, click the Next button.
58	The Review Membership Details page will appear.
59	Review the information. Scroll down until you see the Submit button.
60	If all the information shown is correct, click the Submit button. For Optional Members, continue with step 66. Submit
61	The Enrollment Results page will appear. The member's information will be processed.
62	An Enrollment Confirmation message will appear. This message contains enrollment information for the new member. Be sure to retain this information for your records.

Step	Action	
63	If you have no other employees to enroll, click the Close button.	
For Optional Members		
64	The Optional Membership message will appear. To enroll an optional member, you must upload and submit the completed membership application at this time. To proceed, click Enroll-Upload Form . To hire an employee for reporting purposes only, click Hire Optional . This will take you directly to the Confirmation page.	
65	Click the Enroll — Upload Form button. Enroll - Upload Form	
66	The Upload Membership Form message will appear.	
67	Click the Browse button. Browse	
68	The File Attachment pop-up box will appear.	
69	Click the Browse button to search your device for the membership application file. Browse	
70	The Choose File to Upload window will appear.	
71	Locate the file on your device to upload. Click the file name of the document. Membership Application.pdf	
72	Click Open . Open	
73	You will return to the File Attachment pop-up.	
74	Click the Upload button to upload the document. Upload	
75	You will return to the Upload Membership Form message.	
76	Click the Next >> button to continue. Next >>	
77	The Enrollment Results page will appear. The member's information will be processed.	

Step	Action
78	An Enrollment Confirmation message will appear. This message contains enrollment information for the new member. Be sure to retain this information for your records.
79	If you have no other employees to enroll, click the Close button.
80	You have successfully completed enrolling an optional member. End of Procedure.

Rev. 1/23