Thomas P. DiNapoli, State Comptroller



## Accessing and Searching for Notifications

This guide shows you (as an employer contact) how to access and search for notifications in *Retirement Online* using the Search Notifications link located in the Notifications section.

Step	Action		
1.	From your <i>Retirement Online</i> Account Homepage, click the Search Notifications link in the 'Notifications' section. Search Notifications	Account Homepage	MPLOYER → ■ C Search MPLOYER → ■ C Search P → G ☆ ಔ O Thomas P. DiNapoli State Comptroller Help Contact U You are signed in as Sign ou
		Welcome	
		Notifications	Ø I want to
		View All       First       1-3 of 11       Last         Description       Date Due         1       30696: Retirement Notice       08/11/2019         2       30696: Retirement Notice       01/24/2020         3       30696: Retirement Notice       02/21/2020         Search Notifications       1         Access Reporting Dashboard       Access Billing Dashboard       Access	Change My Password       Manage Contact List         Manage My Security Profile       Manage Security Access         View My Scheduled Events       Submit Resolution For Official         Find Documents       Request Plan Upgrade         Upload a Member Document       Update My Account Email         See NYSLRS News       Submit Disability Application
		My Cases	~
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Step	Action	
2.	The Employer Notification Search page will appear. Click the Look Up icon next to the Location Code field.	
	<b>Note:</b> The only required field on this page is the <b>Location Code</b> field.	NYSLRS Website • Account Homepage       Help       Contact Us         You are signed in as       Sign out         Last Login:       Last Login:         New Window   Help   Personalize Page             Employer Notification Search       Return to Account Homepage
		Search criteria     *Location Code:     VSLRS ID   Date Created     Image: Created image: C

Step	Action	
3.	The 'Look Up Location Code' pop- up will appear. If you report for multiple locations, more than one employer location code will be listed. Click the appropriate <b>Company ID</b> link. 30696 Note: Company ID refers to the Location Code.	Interview Notification Search Search Collect Notification Search Search Collect Notification Search Search Collect Notification Search Search Collect Search Collect Notification Search Search Collect Searc

Step	Action	
4.	The Employer Notification Search page will appear. Fill out applicable fields to narrow your search results.	Imployer Notification Search

Step	Action	
5.	If you want to view completed notifications, as well as current notifications, click the <b>Include</b>	
	Completed Notifications box.	- 🗗 ×
	<b>Note:</b> If this box is not checked, only current notifications will appear in your search results.	Employer Notification ×            Retirement Online           Snystrs   Thomas P. DiNapoli State Comptroller
		NYSLRS Website • Account Homepage Help Contact Us
		You are signed in as Sign out
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		New Window   Help   Personalize Page   🔤 🦯
		Employer Notification Search Return to Account Homepage
		*Location Code: 30696 Q
		NYSLRS ID
6.	Click the <b>Search</b> button.	Date Created =
	Search	
		Notification Type
		6 Search Clear
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Step	Action								
7.	The search results will appear.								
	<b>Description:</b> An abbreviated description of the notification and the location code to which it applies; provides a link to open the notification. <b>Date Created:</b> Lists the notifications chronologically from oldest to newest.			ent O	nline YSLRS	DMER/CRM/c/NY_CUSTC	M.NY_EMP_ŀ → 🔒 C	Search You are signed in as	- □ × ♪ → ☆ ☆ ② Thomas P, DiNapoli State Comptroller Help Contact Us Sign out
	Date Due: Lists the expiration							Last Logi	in:
	date associated with a		Notifications			Personalize   Find	View All   💷   🔣	First 🕚 1-10 of 11 🕑 Last	~
	notification, if any.	$\overline{7}$	Summary Detailed T	Date Created	Date Due	Date Completed	Completed By	Mark as Complete	
	Date Completed: Lists the date		1 30696: Retirement Notice	07/12/2019	08/11/2019				
	the notification was completed.		2 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
	Completed By: Lists the User ID		3 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
	of the employer contact that		4 30696: Retirement Notice 5 30696: New Contribution	12/25/2019	01/24/2020				
	completed the notification.		5 Rates for Tier 6 members 30696: New Contribution	11/06/2019	03/12/2020				
	•		6 Rates for Tier 6 members 30696: New Contribution	11/06/2019	03/12/2020				
	Mark as Complete: Allows you to		7 Rates for Tier 6 members 30696: New Contribution	11/06/2019	03/12/2020				
	mark informational notifications		8 Rates for Tier 6 members 9 30696: New Contribution	11/06/2019	03/12/2020				
	complete from this view.		Rates for Tier 6 members	11/06/2019	03/12/2020				
			10 30696: Retirement Notice	01/22/2020	02/21/2020				$\checkmark$
	Note: You will only be able to view		<						€ 100% ▼ .:
	the notifications associated with								-
	your security role(s).								

tep	Action						
)	If needed, there are additional features on this page that can						
	help you perform your searches:						
	Click the <b>Personalize</b> link to change the order of how the table columns appear.				MER/CRM/c/NY_CUSTC	DM.NY_EMP_1 → 🔒 (	5 Search
	1 croonalize						
		NYSLRS Website • Acco	ount Homepage	1			
	Click the View All link to view a						You are signed in a
	complete list of notifications.						
							Las
	View All	Notifications		8	Personalize   Find	View All 🛛 🗔	First 🕚 1-10 of 11 🕑 Las
		Summary Detailed	)	$\circ$			
		Description	Date Created	Date Due	Date Completed	Completed By	Mark as Complete
	Click the <b>Zoom Notifications</b> icon	1 30696: Retirement Notice	07/12/2019	08/11/2019			
	to see a full list of notifications in	2 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020			
		3 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020			
	a separate screen.	4 30696: Retirement Notice	12/25/2019	01/24/2020			
	(2)	5 30696: New Contribution	11/06/2019	03/12/2020			
		Rates for Tier 6 members 30696: New Contribution					
		<sup>6</sup> Rates for Tier 6 members	11/06/2019	03/12/2020			
	Click the <b>Export</b> icon to export	7 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020			
	your search results to an Excel	8 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020			
	document.	o 30696: New Contribution	11/06/2019	03/12/2020			
		Rates for Tier 6 members 10 30696: Retirement Notice	01/22/2020	02/21/2020			
		TO SOUSO. INclinent Notice	V IIZZIZUZU	0212 112020			
		<					
	Click the Show Next Row button						
	to view the next 10 notifications.						
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tep Action							
To view a notification, click on the <b>Description</b> link. <u>30696: New Contribution</u> <u>Rates for Tier 6 members</u>	a		ent O	nline YSLRS	MER/CRM/c/NY_CUSTC	M.NY_EMP_N → 🔒 d	Search
		NTSERS Websile • ALLO	unt Homepage				You are signed in as
							Last Lo
		Notifications Summary Detailed			Personalize   Find	View All   🖾   🔣	First 🕚 1-10 of 11 🕑 Last
		Description	Date Created	Date Due	Date Completed	Completed By	Mark as Complete
		1 30696: Retirement Notice	07/12/2019	08/11/2019			
			44/00/2040				
	( 9	9 <u>30696: New Contribution</u> Rates for Tier 6 members	11/06/2019	03/12/2020			
		Rates for Tier 6 members 30696: New Contribution	11/06/2019	03/12/2020			
		Rates for Tier 6 members           3         30696: New Contribution           Rates for Tier 6 members           4         30696: Retirement Notice					
		Rates for Tier 6 members           3 30696: New Contribution           3 Rates for Tier 6 members           4 30696: Retirement Notice           5 30696: New Contribution	11/06/2019	03/12/2020			
		Rates for Tier 6 members           3 30696: New Contribution           Rates for Tier 6 members           4 30696: Retirement Notice           5 30696: New Contribution           Rates for Tier 6 members	11/06/2019 12/25/2019	03/12/2020 01/24/2020			
		Rates for Tier 6 members           3         30696: New Contribution           3         Rates for Tier 6 members           4         30696: Retirement Notice           5         30696: New Contribution           Rates for Tier 6 members         6           30696: New Contribution         Rates for Tier 6 members           6         30696: New Contribution           7         30696: New Contribution           9         30696: New Contribution	11/06/2019 12/25/2019 11/06/2019	03/12/2020 01/24/2020 03/12/2020			
		Rates for Tier 6 members           3 30696: New Contribution           3 Rates for Tier 6 members           4 30696: Retirement Notice           5 30696: New Contribution           6 30696: New Contribution           6 30696: New Contribution           7 30696: New Contribution           7 80696: New Contribution           7 80696: New Contribution           7 80696: New Contribution	11/06/2019         12/25/2019         11/06/2019         11/06/2019	03/12/2020 01/24/2020 03/12/2020 03/12/2020			
		Rates for Tier 6 members           3         30696: New Contribution           3         Rates for Tier 6 members           4         30696: Retirement Notice           5         30696: New Contribution           Rates for Tier 6 members         6           30696: New Contribution         Rates for Tier 6 members           6         30696: New Contribution           7         30696: New Contribution           9         30696: New Contribution	11/06/2019 12/25/2019 11/06/2019 11/06/2019 11/06/2019	03/12/2020 01/24/2020 03/12/2020 03/12/2020 03/12/2020			

Step	Action						
10	The 'Notification Details' pop-up will appear. Review the notification description and, if applicable, take the necessary action. When you are done, click the Close button.	A https://fsw     The second sec	-	0696: New Contribution F es for Tier 6 employees o	Life Event/Milestone	e Notificat	- ● × ♪ ↓ ☆ 袋 ⑨ × Thomas P. DiNapoli State Comptroller Ip Contact Us <u>Sign out</u>
		3 30696: New Contribu Rates for Tier 6 mem	tion 11/06/2019 11/06/2019	03/12/2020			
		4 30696: Retirement N		01/24/2020			
		5 30696: New Contribu Rates for Tier 6 mem	tion 11/06/2019 bers	03/12/2020			
		6 30696: New Contribu Rates for Tier 6 mem	tion bers 11/06/2019	03/12/2020			
		7 30696: New Contribu Rates for Tier 6 mem	tion bers 11/06/2019	03/12/2020			
		8 30696: New Contribu Rates for Tier 6 mem	tion bers 11/06/2019	03/12/2020			
		9 30696: New Contribu Rates for Tier 6 mem	tion 11/06/2019	03/12/2020			
		10 30696: Retirement N	otice 01/22/2020	02/21/2020			U
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Step	Action							
11	The Mark as Complete box will only be enabled for informational notifications. To mark an informational notification as complete, click the Mark as Complete box.		ent O	customer_1/CUSTO nline YSLRS	MER/CRM/c/NY_CUSTO	M.NY_EMP_F → 🔒 (	Search	- C × P・ 命 会 感 ® Thomas P. DiNapol State Comptroller Help Contact Us
	<b>Note:</b> You will not be able to mark an actionable notification as	Notifications	un nonepage		Personalize   Find	View All 📳 🗔	You are signed in as Last Login	. <u>Sign out</u>
	complete from this view. To mark	Summary Detailed	Date Created	Date Due	Date Completed	Completed By	Mark as Complete	<u>^</u>
	an actionable notification	1 30696: Retirement Notice	07/12/2019	08/11/2019	care completed	completed of		
	complete, you must open the	2 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020		(	11	
	notification and complete the	3 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
	task.	4 30696: Retirement Notice	12/25/2019	01/24/2020			13	
	LdSK.	5 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		6 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		7 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		8 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		9 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				

Step	Action		
12	Click the <b>Save</b> button.	Image: Second state in the second s	ー □ × P → ☆ 慾 ◎ Thomas P. DiNapoli State Comptroller Help Contact Us e signed in as Sign out
			Last Login:
		Description Date Created Date Due Date Completed By Mark as	s Complete
		1 30696: Retirement Notice 07/12/2019 08/11/2019	
		2 30696: New Contribution 11/06/2019 03/12/2020	
		3 30696: New Contribution Rates for Tier 6 members 11/06/2019 03/12/2020	
		4 30696: Retirement Notice 12/25/2019 01/24/2020	
		5 30696: New Contribution Rates for Tier 6 members 11/06/2019 03/12/2020	
		6 30696: New Contribution Rates for Tier 6 members 11/06/2019 03/12/2020	
		7 30696: New Contribution Rates for Tier 6 members 11/06/2019 03/12/2020	
		8 30696: New Contribution Rates for Tier 6 members 11/06/2019 03/12/2020	
		9 30696: New Contribution Rates for Tier 6 members 11/06/2019 03/12/2020	
		10 30696: Retirement Notice 01/22/2020 02/21/2020	
		<12	Save

Step	Action							
13	A 'Message' pop-up will appear. Click the <b>OK</b> button.		state.ny.us:8203/psp/	customer_1/CU	STOMER/CRM/c/NY_CUSTOM.NY_E	MP_Þ → 🖨 🖒 🛛 S	earch	- 日 × タ- 命☆隠 <sup>(1)</sup>
	Note: Once a notification is marked as complete and saved, the Date Completed and Completed By fields will become	NYSLRS Website • Act	8NY	<u>nline</u> ′slrs		Y	You are signed in as	Thomas P. DiNapoli State Comptroller Help Contact Us . <u>Sign out</u>
	populated with the date and the						Last I	Login:
	User ID of the employer contact	Description 1 30696: Retirement Notice	Date Created 07/12/2019	Date Due	Date Completed Com Message	pleted By	Mark as Complete	^
	who completed the notification.	20606: Now Contribution	11/06/2019	03/12/202	message			
	Any other employer contacts with	2 Rates for Tier 6 members 3 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/202	Click OK to mark these notification	ns as complete		
	the same security role at the same	4 30696: Retirement Notice 5 30696: New Contribution	12/25/2019	03/12/2020				
	location will see these populated	<ul> <li>Rates for Tier 6 members</li> <li>30696: New Contribution</li> </ul>						
		<sup>o</sup> Rates for Tier 6 members	11/06/2019	03/12/2020				
	fields the next business day.	7 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		8 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		9 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		10 30696: Retirement Notice	01/22/2020	02/21/2020				
		<					Save	€, 100% マ

Step	Action							
14	The Employer Notification Search page will appear. To view the notifications in a read-only format, click the <b>Detailed</b> tab.		ent O		MER/CRM/c/NY_CUSTON	M.NY_EMP_N → A C	Search	- C × P → A ☆ @ © Thomas P, DiNapoli State Comptroller
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		Summary Detailed 1	4 Date Created	Date Due	Date Completed	Completed By	Mark as Complete	
		1 30696: Retirement Notice	07/12/2019	08/11/2019	Date completed	completed by		
		2 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020	03/12/2020	R03001810@ER	0	
		3 30696: Retirement Notice	12/25/2019	01/24/2020				
		4 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		5 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		6 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		7 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		8 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		9 30696: Retirement Notice	01/22/2020	02/21/2020				
		10 Member Enrollment Confirmation	02/18/2020	03/19/2020				<u> </u>
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NYSLRS Website • Account Homepage       Help       Co         You are signed in as       S         Last Login:       Last Login:			mepage	Account Ho	NYSLRS Website •
Notifie Personalize   Find   View All   🔄   🔜 First 🚯 1-10 of 10 🛞 Last	Personalize				Notifie s
Description Date Created Date Due Date Completed Completed By Mark as Complete Notification Text	Completed By Mark as Cor	Date Completed	Date Due	Date Created	
B10002722 has applied for refirement. Please go to					
1 30696: Retirement Notice 07/12/2019 08/11/2019 08/11/2019 the following link to upload the "Statements of Accrued Payments and Leave Credits" form (RS6221)			08/11/2019	07/12/2019	
1 30090: Retirement 07/12/2019 08/11/2019 the following link to upload the "Statements of Accrued		03/12/2020			Notice 30696: New 2 Contribution Rates for
1     30090: Retirement Notice     07/12/2019     08/11/2019     the following link to upload the "Statements of Accrued Payments and Leave Credits" form (RS6221)       30696: New 2 Contribution Rates for 11/06/2019     03/12/2020     03/12/2020     RO3001810@ERO     New contribution rates for Tier 6 employees of 30696 have been updated. Please select the link below to review the	R03001810@ER0	03/12/2020	03/12/2020	11/06/2019	Notice 30696: New 2 Contribution Rates for Tier 6 members 30696: Retirement
1       30696. New 2       03/12/2019       08/11/2019       08/11/2019       the following link to upload the "Statements of Accrued Payments and Leave Credits" form (RS6221)         30696. New 2       Contribution Rates for Tier 6 members       03/12/2020       03/12/2020       R03001810@ERO       New contribution rates for Tier 6 employees of 30696 have been updated. Please select the link below to review the changes         3       30696: Retirement 3       12/25/2019       01/24/2020       R03001810@ERO       R10/16/45 has applied for retirement. Please go to the following link to upload the "Statements of Accrued	R03001810@ER0	03/12/2020	03/12/2020 01/24/2020	11/06/2019 12/25/2019	Notice     30696: New     Contribution Rates for     Tier 6 members     30696: Retirement     Notice     30696: New     4 Contribution Rates for
1       30056: New 30696: New 2       07/12/2019       08/11/2019       employee       model       herollowing link to upload the "Statements of Accrued Payments and Leave Credits" form (RS6221)         3       30696: New Contribution Rates for Tier 6 members       11/06/2019       03/12/2020       03/12/2020       RO3001810@ER0       New contribution rates for Tier 6 employees of 30696 have been updated. Please select the link below to review the changes         3       30696: Retirement Notice       12/25/2019       01/24/2020       employee       RO3001810@ER0       R10716445 has applied for retirement. Please go to the following link to upload the "Statements of Accrued Payments and Leave Credits" form (RS6221)         3       30696: New 4       11/06/2019       03/12/2020       employee       New contribution rates for Tier 6 employees of 30696 have been updated. Please select the link below to review the	R03001810@ER0	03/12/2020	03/12/2020 01/24/2020 03/12/2020	11/06/2019 12/25/2019 11/06/2019	Image: Notice         30696: New         2 Contribution Rates for         30696: Retirement         30696: Retirement         30696: New         4 Contribution Rates for         Tier 6 members         30696: New         4 Contribution Rates for         30696: New         5 Contribution Rates for
1       30696. New 2 Contribution Rates for Notice       03/12/2020       03/12/2020       03/12/2020       R03001810@ER0       New contribution rates for Tier 6 employees of 30696 have been updated. Please select the link below to review the changes         3       30696. New Notice       12/25/2019       01/24/2020       03/12/2020       R03001810@ER0       R10716445 has applied for retirement. Please go to the following link to upload the "Statements of Accrued Payments and Leave Credits" form (RS6221)         3       30696. New 4       12/25/2019       01/24/2020       Image: Statements of Accrued Payments and Leave Credits" form (RS6221)         3       30696. New 4       11/06/2019       03/12/2020       Image: Statements of Accrued Payments and Leave Credits" form (RS6221)         3       30696. New 5       11/06/2019       03/12/2020       Image: Statements of Accrued Payments and Leave Credits" form (RS6221)         4       Contribution Rates for Tier 6 members       03/12/2020       Image: Statements of Accrued Payments and Leave Credits" form (RS6221)         5       30696. New 5       5       03/12/2020       Image: Statements of Accrued Payments and Leave Credits" form (RS6221)         4       Contribution Rates for Tier 6 members       03/12/2020       Image: Statements of Tier 6 employees of 30696 have been updated. Please select the link below to review the changes         5       Contribution Rates for Tire 6 employees of 30696 have been updated. Plea	R03001810@ERO	03/12/2020	03/12/2020 01/24/2020 03/12/2020 03/12/2020	11/06/2019 12/25/2019 11/06/2019 11/06/2019	1       Notice         30696: New       2         2       Contribution Rates for Tier 6 members         3       30696: Retirement Notice         3       30696: New         4       Contribution Rates for Tier 6 members         30696: New       5         5       Contribution Rates for Tier 6 members         30696: New       5         6       Contribution Rates for Tier 6 members         30696: New       6         6       Contribution Rates for Tier 6 members



Step	Action							
(18)	The <b>Summary</b> tab will appear.							
	To return to your Retirement							– 0 ×
	Online Account Homepage, click	A https://r5w6.osc.st	ate.nv.us:8203/nsn/	customer 1/CUSTO	MER/CRM/c/NY_CUSTO		Search	- ロ × の☆隠。
	the Account Homepage link.						1. ceretain	2 DD 1/0 000
	Account Homepage	Retireme	ent Oi	nline	10.00			
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		NYSLRS Website • Acco	ount Homepage					Help Contact Us
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		Summary Detailed	)					
		Description	Date Created	Date Due	Date Completed	Completed By	Mark as Complete	
		1 30696: Retirement Notice	07/12/2019	08/11/2019				
		2 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020	03/12/2020	RO3001810@ER	to 🔲	
		3 30696: Retirement Notice	12/25/2019	01/24/2020				
		4 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		5 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		6 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		7 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		8 30696: New Contribution Rates for Tier 6 members	11/06/2019	03/12/2020				
		9 30696: Retirement Notice	01/22/2020	02/21/2020				
		10 Member Enrollment Confirmation	02/18/2020	03/19/2020				~
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Step	Action				
(19)	The Retirement Online Account Homepage will appear.		/psp/customer/CUSTOMER/CUST/h/?tab:	NY_IH_EMPLOYER - 🖨 🖒 Search	- 西 × 户- 命☆☺ ७
	You have successfully accessed and searched for notifications in <i>Retirement Online</i> .	Retirement (	NYSLRS		Thomas P. DiNapoli State Comptroller
		NYSLRS Website   Account Homep	age	You are	Help Contact U signed in as <u>Sign ou</u>
		Welcome			
		Notifications		I want to	
		View All       Fi         Description       1         1       30696: Retirement Notice         2       30696: Retirement Notice         3       30696: Retirement Notice         Search Notifications	Access Billing Dashboard	Change My Password Manage My Security Profile View My Scheduled Events Find Documents Upload a Member Document See NYSLRS News Access Enrollment Dashboard	Manage Contact List Manage Security Access Submit Resolution For Official Request Plan Upgrade Update My Account Email Submit Disability Application